

In the unusual case that you find an item not up to your quality expectations, please return the unused merchandise by following the instructions below within 45 days of receipt of your purchase. Once we receive your return, allow up to 30 days for your return to be processed.

1. Complete all sections of this form. Failure to complete will delay refunds and exchanges.
2. Wrap the parcel securely enclosing this return form with the goods. This will ensure that your return is processed promptly.
3. Enclose a copy of your invoice and the information below with your return and ship prepaid and insured. Return label at the bottom of this form is for address purposes only. Carrier will not deliver without postage.
4. Return item in its original packaging.

ADDITIONAL RETURN NOTES: Sorry, freight charges are not refundable. A credit will be issued as soon as we receive and process your return. Please allow up to TWO billing cycles for a refund to appear on your credit card statement. Body Shop and Body Central stores are unable to accept returns or exchanges of merchandise purchased from our catalog or online.

Customer Name _____ **Order Number** _____

Please choose one of the following options below so that we may process your items more efficiently:

- Please **EXCHANGE** my items for the items listed below, I have included payment for any additional charges.
- Please **RETURN** my items and process my credit based on my original method of payment.

Items to be RETURNED:

Item Number	Color	Size	Description	Qty	Return Reason

Return Reason Codes

Please limit your reason code to the one that best describes your return. We value our customers input and utilize it during our product development process.

SERVICE

- 11 - Wrong Item
- 12 - Gift Return
- 13 - Duplicate Shipment

QUALITY/SATISFACTION

- 14 - Changed Mind
- 15 - Didn't like Fabric
- 16 - Overall Quality
- 17 - Defective
- 18 - Item not as pictured

FIT

- Overall
- Length
- Chest/Bust
- Waist
- Hips
- Rise

Small

- 19
- 20
- 21
- 22
- 23
- 24

Large

- 25
- 26
- 27
- 28
- 29
- 30

NEW Items you have selected for your EXCHANGE:

Item Number	Color	Size	Description	Qty	Item Price	Total

Method of Payment:

- Visa
- Mastercard
- American Express
- Discover

Credit Card # _____

Expiration Date _____

Cardholder Signature _____

RETURN LABEL— Carrier will not deliver without postage

Customer Name: _____
 Order #: _____
 Address 1: _____
 Address 2: _____
 City, State, Zip: _____



ATTN: RETURNS PROCESSING
6225 Powers Avenue
Jacksonville, FL 32217